



# Landmark Global – Peak 2021 Key Information

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01 October 2021



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# Peak Planning 2021

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Dear Valued Customer,

At Landmark Global UK, a bpost company our peak planning is well underway and like every year we are well prepared to handle a record number of items & parcels. Each November and December we see our customer volumes increase in excess of 35% and this year will be no different.

2021 has been a year like no other and together we have faced some huge challenges such as Brexit, IOSS and Covid. This year our peak preparation is more important than ever and similar to peak 2020 we have invested further in our network capacity. We have expanded our second Heathrow hub giving us even more space in close proximity to all the major airlines. We are also working very closely with our road linehaul partners in light of reported driver shortages and this will be something we closely monitor throughout the entire peak period.

We have the right strategies in place to help you make the most of the peak season such as extensive forecasting, expanded local capacity, excellent network planning and effective onboarding to bring in additional personnel.

It is extremely important that we work closely with you to understand your peak period forecasts. If you haven't already done so please speak with your Landmark Global Account Manager so we can get a view on your peak plans & forecasts.

We look forward to working with you to have another successful peak.

Kind Regards

The Landmark Global UK Team

# Xmas & New Year Opening Hours

December 2021 – January 2022

Day	Date	Open	Closed
Mon	20th	07:00am	Open as Normal
Tues	21st	Open as Normal	Open as Normal
Weds	22nd	Open as Normal	Open as Normal
Thurs	23rd	Open as Normal	Open as Normal
Fri	24th	Open as Normal	Close at 16:00pm
Sat	25th	CLOSED	CLOSED
Sun	26th	CLOSED	CLOSED
Mon	27th	CLOSED	CLOSED
Tues	28th	CLOSED	CLOSED
Weds	29th	07:00am	Open as Normal
Thurs	30th	Open as Normal	Open as Normal
Fri	31st	Open as Normal	Close at 16:00pm
Sat	1st	CLOSED	CLOSED
Sun	2nd	CLOSED	CLOSED
Mon	3rd	CLOSED	CLOSED
Tues	4th	07:00am	Open as Normal

Must arrive into the LG hub by midday

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# Cut Off Dates – Postal

Volumail, Minipak, Maxipak Sign & Scan DDU, Minipak Scan & Sign

Week Day	Date	Country
Wednesday	1 <sup>st</sup> Dec	Caribbean
Monday	6 <sup>th</sup> Dec	Australia and New Zealand
Wednesday	8 <sup>th</sup> Dec	Africa, Central and South America, Asia, Far and Middle East
Friday	10 <sup>th</sup> Dec	Cyprus, Malta Greece, Eastern Europe (except Czech Republic, Poland and Slovakia), Turkey
Monday	13 <sup>th</sup> Dec	Canada, Czech Republic, Finland, Italy, Poland, Sweden, USA
Thursday	16 <sup>th</sup> Dec	Austria, Denmark, Germany, Iceland, Ireland, Netherlands, Norway, Portugal, Slovakia, Spain, Switzerland
Friday	17 <sup>th</sup> Dec	Belgium, France, Luxembourg

Subject to change & Covid impact

# Cut Off Dates – Alternative Delivery Solution

Maxipak Scan DDP/IOSS/B2B2C

Week Day	Date	Country
Thursday	16 <sup>th</sup> Dec	Germany, Netherlands, Ireland, Belgium, Austria, France
Thursday	9 <sup>th</sup> Dec	Canada and United States
Monday	6 <sup>th</sup> Dec	Australia
Friday	10 <sup>th</sup> Dec	Sweden, Finland, Denmark
Tuesday	14 <sup>th</sup> Dec	Portugal, Spain, Italy
Thursday	9 <sup>th</sup> Dec	Czech Republic, Greece, Slovakia, Romania, Hungary, Bulgaria, Slovenia, Croatia, Lithuania, Estonia, Latvia, Ukraine, Poland

Subject to change and Covid impact

# Collection & Deliveries or Volume Increases

## Requirements and Contact Information

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We welcome you to contact our local UK Client Services Team when advising on any requirements around collections and / or deliveries over the peak period. Also if you experience unexpected volume increases please contact us as early as possible so we can make arrangements for additional resource. Please note we will require at least **24 hours notice** to make arrangements.

Your contact team at Landmark Global UK is:

Viktorija Kapucinskiene, Service Manager, reachable at [vkapucinskiene@landmarkglobal.com](mailto:vkapucinskiene@landmarkglobal.com)

Michael Sherritt, Service Manager, reachable at [msherritt@landmarkglobal.com](mailto:msherritt@landmarkglobal.com)

Jacqui Allen, CS Team Manager UK, reachable at [jallen@landmarkglobal.com](mailto:jallen@landmarkglobal.com)

In order to effectively meet your requirements we welcome as many details as you are able to provide, including:

- number of pallets
- country
- items

# Thank you!



**landmark global**  
a bpost company